

Appendix B – Delivery against Joint Local Health and Wellbeing Strategy measures

WJLHWS commitments by Integrated Care Strategy theme	What we will do in the next twelve months	What will be different for our population in 5 years time?	Metric (specific measure)	Target (including timescale)	Frequency of Reporting	Next Due	Latest Date	Latest Value
Boost 'out-of-hospital' care, dissolving the divide between primary and community health services - through community multi-disciplinary teams, clustering services around primary care networks, and guaranteeing support to people in care homes			% receiving 2-hour Urgent Care Response seen within 2 hours (ICB)	70% (by June 2023)		3 x year	Sep-24	Yes. Average is 71 % with only one month (May) dipping to 69%.
			Virtual Ward 'beds'	136 'beds' by December 2023 180 by March 2024		3 x year	Sep-24	Target has changed as agreed with NHS England to 64 beds. 56 are consistently open with a utilisation rate of av. 42 which is a strong performance.
			length of stay in community hospitals	35 days across all wards by July 2023		3 x year	Sep-24	Yes. 33.72 for WH&C community wards is now 33.72 for the latest 4 months (April to July).
			number of people returning to their own home after a hospital admission	Increasing number of people returning home (Home First approach).		3 x year	Sep-24	Yes. 65% of people discharged from acute hospital with support return to their own home. This compares to c45% 18 months ago. 97% of all cases

Appendix B – Delivery against Joint Local Health and Wellbeing Strategy measures

WJLHWS commitments by Integrated Care Strategy theme	What we will do in the next twelve months	What will be different for our population in 5 years time?	Metric (specific measure)	Target (including timescale)	Frequency of Reporting	Next Due	Latest Date	Latest Value
								return to their usual place of residence.
			hospital trust lengths of stay.	To be confirmed following completion of current demand and capacity refresh		3 x year	Sep-24	Wiltshire LoS is on average a day longer than B&NES and Swindon. RUH and GWH is 7 days, SFT is 8 days. Significant improvement delivered in waiting times for discharge to Home First at 5.8 days from 8 days a year ago. Target is 2 days however this is being revised in line with rising complexity for some cases.

Appendix B – Delivery against Joint Local Health and Wellbeing Strategy measures

WJLHWS commitments by Integrated Care Strategy theme	What we will do in the next twelve months	What will be different for our population in 5 years time?	Metric (specific measure)	Target (including timescale)	Frequency of Reporting	Next Due	Latest Date	Latest Value
Enable frontline staff to work more closely together – planning our workforce needs together, developing case studies on front line cooperation, supporting shared records and IT and sharing estates wherever possible	Develop Wiltshire estate plans as part of BSW infrastructure strategy	colleagues will feel supported in their roles, and able to work with people across organisations, taking advantage of improved training, technology and integrated systems, able to focus on prevention and early intervention	Roll out of BSW population health insights tools to be accessible to all providers including primary care.	100% coverage		Annual	Sep-24	The ICB has the in-house Population Insights Tool, which is available to colleagues from across the system, on request. 86 ICB colleagues, 62 from Primary Care, 43 from various NHS providers, 54 from the Local Authorities, and 5 from Third Sector organisations now have access.